

Dr. Hemchand Kuragayala

“IT Infrastructure Management & Solutions Specialist | Government IT Advisory & South India Government Liaisoning Expert | Driving End-to-End IT Infrastructure, Data Center Operations, Cloud Services, Network & Server Administration, Digital Transformation, and Strategic Technology Implementation.”

Government Technology Advisory Leader | IT Infrastructure & Data Centre Executive | South India Government Liaisoning | Digital Transformation | Public Sector Advisory | Cloud, Cybersecurity & Enterprise IT Strategy.
20+ Years of Executive Leadership in Government Technology Advisory, IT Infrastructure Management, Data Centre Operations, Cloud Transformation, Cybersecurity Governance, Digital Transformation, Public Sector Consulting, Strategic Business Development, and Government Stakeholder Engagement across South India.

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Hemchand.co.in

Executive Profile

- ✓ A highly accomplished Government Technology Executive with over 20 years of progressive leadership experience in delivering enterprise-scale IT Infrastructure, Cloud Computing, Data Centre Operations, Disaster Recovery, Cybersecurity, Enterprise Applications, Digital Transformation, and Government Technology Advisory services. Successfully led strategic technology initiatives across Government, Public Sector Undertakings (PSUs), higher education institutions, and large enterprises while driving operational excellence, governance, and business growth.
- ✓ Possesses extensive experience in Government Liaisoning across Andhra Pradesh, Telangana, Karnataka, Tamil Nadu, and other South Indian states, collaborating with Principal Secretaries, Commissioners, Managing Directors, Mission Directors, Heads of Departments, State Data Centres, IT & Electronics Departments, and implementation agencies to facilitate project conceptualization, policy alignment, stakeholder engagement, procurement approvals, RFP evaluations, contract negotiations, and successful execution of mission-critical Government technology programmes.
- ✓ Recognized for building trusted relationships between Government organizations, technology partners, OEMs, system integrators, and consulting organizations, resulting in a high success rate in stakeholder engagement, strategic project coordination, proposal management, Government approvals, issue resolution, and technology adoption. Demonstrated expertise in representing organizations before executive committees, steering committees, technical evaluation committees, and senior Government leadership during large-scale digital transformation, cloud modernization, cybersecurity, smart governance, and infrastructure modernization initiatives.
- ✓ A strategic leader with proven expertise in business development, Government consulting, IT governance, Third Party Audits (TPA), vendor management, enterprise architecture, PMO leadership, and regulatory compliance, consistently delivering secure, scalable, and future-ready technology solutions aligned with Government priorities and organizational objectives.



SKILLS

IT Strategy	Cloud Computing	ERP Administration	Database Optimization Network
Cybersecurity Implementation	Vendor Management	Server Maintenance	Troubleshooting Process
System Virtualization	Project Execution	Data Integrity	Automation
Spearheaded IT business Services		CISO	Certified in Cybersecurity (CC) by ISC2



TECHNICAL SKILLS

Microsoft Analysis	Intune, MCP, Azure-AZ-90
Network Analysis	CCNA (IIHT Trained)
Language	SQL2k/2k5/2k8, Oracle
Operating system	WINDOWS-98/XP/Vista/8/2k/2k3/2k8, UNIX, LINUX, MS-DOS. Packages : MS-Office 97/2k/2k3/2k7/2k10
ERP	Focus5, Focus6, Focus6rt, Focus I, Focus8, Focus9, Oracles JD Edwards, Microsoft Navision, SAP (Tech), ABAP-4.
Web Technologies	HTML, Word Press, Dynamic Pages in HTML
Antivirus (End Point Protection)	McAfee administration, Sophos, Norton.
Tools	Netcool (IBM- Umbrella Management system), NETACT, ActixOne, Atoll, Citrix, Remedy, AIMOS, HP-OM, HP Site Scope, Net scout, Cisco Wem, eHealth, BOSS Portal, NGR, CACTI and MRTG

Ticketing Tool

Remedy, Zendesk, Manage Engine Service Desk, Netkt & ITSM Etc.

Mobile Apps

Effort plus (Spoors), Focus

Cyber Security**Certified** in Cybersecurity (CC) by ISC2(Certified in Cybersecurity (CC) by ISC2).**PROFESSIONALLY EXPERTISE ON THE FOLLOWING AREAS**

- Expertise in diagnosing and repairing laptops, desktops, and printers, ensuring seamless performance and quick issue resolution to minimize downtime and improve operational efficiency.
- Expertise in developing and implementing security strategies, leading security teams, and managing risk and compliance.
- Developed and presented **CISO reports** to executive leadership and board members, outlining security risks, compliance status, and incident response metrics.
- Skilled in managing, installing, and supporting UNIX, Windows 2000/XP/Vista/7, Linux, and Windows Server 2003/2008, providing comprehensive OS solutions to meet business needs.
- Strong experience with MS SQL Server 2000, ensuring smooth database operations, troubleshooting issues, and optimizing performance for efficient data management.



Proficient in implementing, managing, and maintaining Microsoft Windows Server 2003 network infrastructure,
PROFESSIONALLY EXPERTISE ON THE FOLLOWING AREAS

- Hands-on experience with IBM and HP servers, providing installation, maintenance, and troubleshooting, ensuring optimal performance for business-critical applications.
- ensuring high availability, security, and performance for seamless business operations.
- Deep experience in implementing and supporting Focus5, Focus6, Focus6RT, and Focus I modules, ensuring effective system integration and operational functionality.
- Proficient in configuring and managing Cisco routers (506E, 511E, 800, 1700, 2600) and switches (2950, 3500), enhancing network reliability and security.
- Expertise in TCP/IP, DHCP, DNS, IPv4, IPv6, and FTP, ensuring efficient data transmission and network connectivity in LAN, WAN, and MAN environments.
- Skilled in firewall maintenance and storage device management, providing robust security measures and data protection for the organization's IT infrastructure.
- Experience installing and maintaining cameras, video equipment, DVR systems, and servers for clients, including a successful project for Vodafone in Australia, ensuring smooth operations.
- Spearheaded IT business development initiatives in Security Audit, Application Development, IT Infrastructure Managed Services, IT Manpower, and IT Infra Support & Management.
- Led bidding support on IT projects, ensuring competitive and compliant proposals aligned with client requirements.
- Managed end-to-end IT infrastructure solutions, including network security, cloud computing, and enterprise IT support.
- Collaborated with clients to assess security vulnerabilities, conduct penetration testing, and implement robust cybersecurity measures.
- Developed strategic partnerships and client relationships to drive business growth and expand service offerings.
- Provided IT consulting to enterprises, optimizing technology solutions for efficiency and scalability.
- Data governance frameworks.
- Data quality and compliance measures.
- Data architecture and infrastructure support.
- Enablement of data analytics, integration, and access.
- Extensive project management experience in application development, RFP design, ERP implementation, and end-to-end solution delivery across diverse domains.
- Provisioning and configuring Azure Virtual Machines for hosting applications, development environments, and backend services.
- Managing VM scale sets, storage accounts, networking (VNet, NSG), and backup configurations to ensure high availability and performance.
- Deploying and maintaining Azure Virtual Desktop (AVD) environments, including:
 - Setting up host pools and session hosts
 - Managing user profiles with FSLogix
 - Creating and updating golden images for virtual desktops.

**PROFESSIONALLY EXPERTISE ON THE FOLLOWING AREAS**

- Optimizing AVD performance for end-user experience
- Implementing cost optimization and monitoring using Azure tools like Azure Monitor and Azure Cost Management.
- This work was focused purely on infrastructure, separate from Azure AD or Entra ID, and involved full lifecycle

- management from setup to monitoring and support.
- Preparing cost estimates using the Azure Pricing Calculator, based on VM size (SKU), storage, bandwidth, and region-specific pricing.
- Evaluating requirements (compute, memory, storage) to select the most cost-effective VM types for the use case (e.g., D-series, B-series, etc.).
- Presenting estimated monthly and annual costs to stakeholders or finance teams for budgetary approval.
- Deploying the VMs through the Azure Portal, ARM templates, or scripts (PowerShell/CLI) after receiving approval.
- Implementing governance policies like auto-shutdown, resource tagging, and cost alerts to control and monitor usage post-deployment.
- Configuring VMs during and post-deployment, including:
 - Setting up operating systems (Windows/Linux)
 - Attaching and managing disks
 - Configuring network interfaces, public IPs, and NSGs (Network Security Groups)
 - Installing necessary software, agents, and updates
 - VM optimization tasks such as resizing VM SKUs for performance, enabling auto-shutdown, configuring diagnostics,
 - Troubleshooting VM issues, including:
 - Boot failures or inaccessible VMs using serial console and boot diagnostics
 - Network connectivity issues using NSG flow logs, IP routing, and VM NIC settings
 - Performance issues by analyzing metrics via Azure Monitor and Logs
 - Resolving disk mounting, extension failures, or OS-level problems
- **Establishing secure connectivity** between on-premises data centers and Azure using:
 - **Site-to-Site VPN** with IPsec tunnels
 - **ExpressRoute** for high-throughput, low-latency private connections (where applicable)
 - **Point-to-Site VPN** for secure developer or remote access
- **Configuring Azure Virtual Network Gateways**, local network gateways, and routing to enable seamless communication between on-prem and cloud resources.
- **Integrating hybrid workloads**, such as:
 - Extending **Active Directory** to Azure VMs
 - Hybrid file services using **Azure File Sync**
 - Backup and DR using **Azure Backup and Site Recovery (ASR)**
- Ensuring **security and compliance** through network security groups (NSGs), firewalls, and monitoring tools.
- **Deploying and configuring AVD**, including:
 - Creating **host pools**, **session hosts**, and **application groups**
 - Publishing desktops and apps to assigned users
- **Implementing FSLogix** for user profile management:
 - Installing and configuring the **FSLogix agent** on session hosts
 - Setting up **profile container policies** using Group Policy or registry keys
 - Ensuring fast, consistent user experience across sessions with **persistent profiles**
- **Provisioning Azure File Share**:
 - Creating **Storage Accounts** and configuring **file shares** (SMB)
 - Setting up **NTFS and share-level permissions** using Active Directory or Azure AD DS
 - Configuring **private endpoints** for secure access
- **Monitoring and troubleshooting FSLogix issues**, such as:
 - Profile loading delays
 - Container mounting errors
 - Permissions or connectivity problems
- **Analyzing VM costs** using:
 - **Azure Cost Management and Billing** tools

- **Azure Pricing Calculator** to estimate expenses before deployment
- **Cost analysis dashboards** to track consumption by resource groups, subscriptions, and tags
- **Identifying cost optimization opportunities**, such as:
 - Right-sizing VMs based on usage patterns
 - Using **spot VMs** for non-critical workloads
 - Scheduling auto-shutdown/start for test or dev VMs
- **Implementing Azure Reserved VM Instances (RIs)**:
 - Evaluating workload stability and duration to choose **1-year or 3-year reservations**
 - Selecting **VM sizes, regions, and scopes** (shared or single subscription)
 - Managing and modifying reservations for better utilization
- **Setting up Azure File Shares** for storing **FSLogix profile containers**, enabling persistent and roaming user profiles across AVD session hosts.
- **Provisioning and configuring Azure Storage Accounts**, including:
 - Creating **SMB-based file shares**
 - Setting appropriate **NTFS and share-level permissions**
 - Using **Azure AD DS or on-prem AD** for access control
- **Mapping file shares to session hosts** and configuring **FSLogix GPOs** or registry settings to redirect user profiles to Azure File Share.
 - **Ensuring high availability and performance** by:
 - Configuring **private endpoints** for secure access
 - Monitoring storage performance metrics
 - Implementing **redundancy (LRS/ZRS)** based on workload needs
- **Troubleshooting profile issues**, such as:
 - Slow logins due to storage latency
 - Profile mounting failures
 - Permission/access issues
- **Creating and managing Conditional Access (CA) policies** to enforce secure and compliant access to cloud applications, including:
 - Requiring **MFA** for specific users, groups, or roles
 - Enforcing **device compliance**, hybrid join, or trusted location requirements
 - Limiting access based on **application sensitivity** or **user risk level**
- **Implementing geo-location blocking** by:
 - Configuring **Named Locations** in Azure AD to define allowed or blocked countries/regions
 - Creating policies to **block or grant access** based on IP geolocation
 - Using **sign-in logs** to monitor attempts from restricted countries and adjust policies accordingly
- **Testing and deploying policies** in report-only mode before full enforcement to avoid disruptions
- Ensuring **policy exceptions and exclusions** for break-glass accounts or trusted admin access
- Setting up Cross-Tenant Sync to automatically provision users from one Azure AD tenant to another, typically for:
 - Collaboration between partner organizations
 - Multi-tenant enterprise environments
 - Mergers or subsidiaries needing access across tenants

- Configuring:
 - Inbound and outbound sync settings between source and target tenants
 - User attribute mappings and filtering rules to control which users are synchronized
 - Cross-tenant access policies to manage trust relationships and permissions
- Ensuring secure collaboration, including:
 - Enforcing MFA, Conditional Access, and identity governance for synced users
 - Auditing and monitoring sync activities and sign-ins
- Using tools like Microsoft Entra ID Cross-Tenant Sync, PowerShell, and Azure AD Connect (where applicable)
- **Integrating third-party identity providers** (such as Microsoft Azure ID (Entra ID), Zoho, Manage Engine or custom SAML/OAuth providers) with Azure AD or directly with applications.
- Configuring **SSO protocols** like **SAML 2.0**, **OAuth 2.0**, and **OpenID Connect** to support authentication flows.
- Setting up **federation trust** between Azure AD and third-party IdPs to enable users to sign in using their existing credentials.
- **Customizing claims and attribute mappings** to ensure proper authorization and role assignment within target applications.
- Testing and troubleshooting SSO flows, token issuance, and session management for smooth user experience.
- Coordinating with application teams and security teams to align SSO with organizational policies and compliance requirements.
- **Setting up Windows Autopilot profiles** to automate out-of-box experience (OOBE) and device enrollment into Azure AD or hybrid Azure AD join.
- Configuring deployment profiles with customized settings like:
 - User-driven or self-deploying modes
 - Pre-configured region, language, and keyboard options
 - Automatic enrolment into Microsoft Endpoint Manager (Intune) for device management
- Managing **device registration** in the Autopilot service, including importing hardware IDs and assigning profiles.
- Coordinating **policy and application deployment** through Intune once devices are enrolled.
- Troubleshooting deployment issues, such as device registration failures, profile assignment errors, and enrolment problems.
- **Enrolling devices** (Windows, iOS, Android) into Intune for centralized management.
- Creating and deploying **configuration profiles** to enforce security settings, Wi-Fi, VPN, email, and compliance policies.
- Managing **application deployment** through Intune, including line-of-business (LOB) apps and Microsoft 365 apps.
- Implementing **conditional access policies** integrated with Intune compliance to secure corporate data.
- Monitoring device compliance, managing updates, and troubleshooting enrolment and policy issues.
- Automating device lifecycle management with **Autopilot integration** for streamlined provisioning.
- Packaging and deploying applications using tools like **Microsoft Intune**, **Microsoft Endpoint Configuration Manager (SCCM)**, and platform-specific app stores.
- Creating deployment strategies for various scenarios:
- **Required or available** installs
- **Silent installs** and **custom scripts** for configuration
- Managing dependencies and version updates
- Testing deployments for compatibility, performance, and user experience before full-scale rollout.
- Troubleshooting deployment failures, permissions issues, and network-related problems.
- Designing and deploying **configuration profiles** to enforce settings such as Wi-Fi, VPN, email, device restrictions, and security configurations across Windows, iOS, Android, and macOS devices.

- Creating **compliance policies** to define rules for device health, encryption, password complexity, OS versions, and threat protection status.
- Integrating compliance policies with **Conditional Access** to restrict or allow access based on device compliance state.
- Monitoring compliance reports, identifying non-compliant devices, and enforcing remediation actions.
- Updating and maintaining policies to align with organizational security requirements and regulatory standards.
- Creating and deploying **configuration profiles** specific to each platform to manage device settings, restrictions, and compliance.
- **Enrolling devices** into MDM platforms like Microsoft Intune, Manage Engine etc; for centralized policy and security management.
- Implementing **MAM policies** to control application access, data protection, and conditional access without requiring full device enrolment.
- Managing **app deployment and updates** tailored to platform requirements.
- Monitoring device compliance, security posture, and performing remediation for non-compliant devices.
- Supporting hybrid device environments with tailored policies for corporate-owned and BYOD scenarios.
- **Deploying Defender for Business agents** across Windows and macOS devices via Microsoft Endpoint Manager (Intune).
- Configuring **EDR policies** to monitor, detect, and respond to advanced threats and suspicious activities.
- Managing **security baselines and attack surface reduction rules** to harden endpoints.
- Monitoring alerts, investigating incidents, and coordinating remediation actions using the Defender Security Center.
- Integrating Defender with other Microsoft security tools for comprehensive threat protection.
- Creating and deploying **device configuration profiles** to enforce security, compliance, and operational settings across Windows, iOS, Android, and macOS devices.
- Managing **application deployment** for both Microsoft Store apps and line-of-business (LOB) applications, including installation, updates, and removal.
- Assigning policies and apps to user and device groups for targeted management.
- Monitoring deployment status, compliance reports, and troubleshooting installation or policy enforcement issues.
- Coordinating with helpdesk and end-users to ensure smooth policy and app rollout.
- Creating and deploying **device restriction policies** to control features such as camera use, USB access, Bluetooth, screen capture, and app installation.
- Enforcing **security settings** like password requirements, encryption enforcement (BitLocker/FileVault), firewall configuration, and antivirus activation.
- Applying **compliance policies** to ensure devices meet organizational security standards before granting access to corporate resources.
- Managing platform-specific restrictions across Windows, iOS, Android, and macOS devices.
- Monitoring compliance and security status, and remediating non-compliant devices.
- 365 Cloud PC, and hybrid sync between on-premises and cloud environments.
- **Microsoft 365 Suite:** Managing Exchange Online, SharePoint, OneDrive, Intune device management, Compliance and Purview governance, Microsoft Secure Score optimization, and related reports and dashboards.
- **Collaboration & Communication Tools:** Supporting Google Workspace, Zoom, Slack, and Citrix environments, including Single Sign-On (SSO) implementations and client onboarding/offboarding.
- **Security & Identity Management:** Implementing Duo MFA, managing Proofpoint email security, Key Manager, Eido security solutions, and handling escalated tickets from L2 engineers.
- **Backup & Monitoring Solutions:** Configuring ConnectWise RMM, enabling Cove backups, Networker backup management, Logic Monitor for infrastructure health, and Printix print management.
- **Client Support & Operations:** Overseeing client onboarding/offboarding processes, generating reports and



Associate Director - Govt & Public Sector Advisory

Nangia & Co LLP, Hyderabad

04/2025 – Present.

Achievements/Tasks

Represented the organization before Government Departments, IT & Electronics Departments, State Data Centres, PSUs, and implementation agencies across South India.

- Lead and manage the IT infrastructure team, ensuring alignment with business goals and driving the development of innovative IT solutions to support company growth.
- Oversee the design, implementation, and maintenance of IT infrastructure, ensuring the availability, security, and scalability of network systems, servers, and data centers.
- Built strategic relationships with senior Government officials including Principal Secretaries, Commissioners, Mission Directors, Managing Directors, Department Heads, and Technical Committees to facilitate project approvals and implementation.
- Coordinated Government stakeholder meetings, executive presentations, technical discussions, steering committee reviews, and interdepartmental consultations for large-scale digital transformation initiatives.
- Supported Government procurement activities including RFP preparation, pre-bid meetings, bid evaluation, contract negotiations, vendor discussions, and project governance.
- Successfully facilitated Government approvals, stakeholder consensus, issue resolution, and policy alignment for strategic IT Infrastructure, Cloud, Data Centre, Disaster Recovery, Cybersecurity, and Smart Governance projects.
- Manage cloud infrastructure (AWS, Azure, etc.), ensuring efficient cloud deployment and seamless integration with on-premises systems for optimal performance and scalability.
- Expertise in developing and implementing security strategies, leading security teams, and managing risk and compliance.
- Having knowledge of security frameworks and standards such as ISO 27001.
- Developed and presented **CISO reports** to executive leadership and board members, outlining security risks, compliance status, and incident response metrics.
- Conducted risk assessments and provided actionable insights in **CISO dashboard reports** to improve cybersecurity posture.
- Collaborated with IT and security teams to ensure alignment with regulatory requirements and industry standards.
- Stay ahead of technological trends, planning and executing hardware, software, and system upgrades to ensure the company's IT infrastructure remains cutting-edge and efficient.
- Develop and implement security policies and practices to protect sensitive data, mitigate risks, and ensure compliance with industry regulations and standards.
- Build, train, and mentor a high-performing IT team, fostering a collaborative and productive environment to achieve departmental and organizational objectives.
- Manage relationships with IT vendors and third-party service providers, negotiating contracts and ensuring service level agreements (SLAs) are met to deliver value and performance.
- Lead large-scale IT projects, including system deployments, infrastructure upgrades, and software implementations, ensuring timely delivery within budget and scope.
- Ensure effective IT support services for internal users, resolving technical issues promptly and enhancing overall user experience.
- Led **bidding support on IT projects**, ensuring competitive and compliant proposals aligned with client requirements.
- Managed end-to-end IT infrastructure solutions, including **network security, cloud computing, and enterprise IT support**.
- Collaborated with clients to assess **security vulnerabilities**, conduct penetration testing, and implement robust cybersecurity measures.
- Oversee the IT budget, ensuring cost-effective management of resources while driving initiatives that maximize value and efficiency across the company's technology landscape.
- Spearheaded IT business development initiatives in Security Audit, Application Development, IT Infrastructure Managed Services, IT Manpower, and IT Infra Support & Management.
- Developed strategic partnerships and client relationships to drive business growth and expand service offerings.
- **Security & Identity Management:** Implementing Duo MFA, managing Proofpoint email security, Key Manager, Eido security solutions, and handling escalated tickets from L2 engineers.
- **Backup & Monitoring Solutions:** Configuring ConnectWise RMM, enabling Cove backups, Networker backup management, LogicMonitor for infrastructure health, and Printix print management.
- **Microsoft 365 Suite:** Managing Exchange Online, SharePoint, OneDrive, Intune device management, Compliance and

Group Head IT-Infra & Solutions

Infoshare Soft Solution Pvt. Ltd, Hyderabad

10/2021 – 03/2025,

Achievements/Tasks

- Lead and manage the IT infrastructure team, ensuring alignment with business goals and driving the development of innovative IT solutions to support company growth.
- Oversee the design, implementation, and maintenance of IT infrastructure, ensuring the availability, security, and scalability of network systems, servers, and data centers.
- Manage cloud infrastructure (AWS, Azure, etc.), ensuring efficient cloud deployment and seamless integration with on-premises systems for optimal performance and scalability.
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- Spearheaded IT business development initiatives in Security Audit, Application Development, IT Infrastructure Managed Services, IT Manpower, and IT Infra Support & Management.
- Developed strategic partnerships and client relationships to drive business growth and expand service offerings.
- Provided **IT consulting** to enterprises, optimizing technology solutions for efficiency and scalability.
- Clients Worked for HAL (Data Centre – Helicopter Division), Potti Sriramulu University (Data Centre Development), Agriculture University (PROFESSOR JAYASHANKAR TELANGANA STATE AGRICULTURAL UNIVERSITY) in Development and Security audits, Horticulture University of Telangana in Development, Civil Supplies, Bangalore Water Board, Hyderabad Water Board, ITE & C Department, Police Department, TGTS, TGRTC, NIRD, Medical Department, Education Department – Project Management, Handloom department Etc.;
- Led Government engagement initiatives across Andhra Pradesh, Telangana, Karnataka, Tamil Nadu, and other South Indian states.
- Coordinated with Government Departments for Data Centre, Cybersecurity, ERP, Network Infrastructure, Security Audit, and Digital Transformation projects.
- Supported proposal development, commercial discussions, technical presentations, and Government negotiations for high-value technology engagements.
- Developed long-term strategic partnerships with Government agencies and technology OEMs to expand organizational business opportunities.

IT Head

Secunderabad Food Products Pvt. Ltd, Hyderabad, India.

03/2019 - 09/2021,

Support and Implementation and Responsibilities

Focus Softnet Pvt Ltd (ERP Developers); Hyderabad, India & Sharjah

03/2018 - 02/2019,

IT Manager

Hyderabad Food Products Pvt (Food Manufacturing), Hyderabad,

02/2014 - 02/2018,

Sr. OSS Engineer

Nokia Siemens Networks P Ltd - Chennai, India

04/2011 - 01/2014,

IT Manager

Savera Groups (Shyam Hospitality, Amaravati Restaurants- Food Manufacturing); - Chennai, India

12/2010 - 04/2012,

IT Manager

Jairaj Ispat Ltd (Steel Manufacturing); - Hyderabad, India

12/2008 - 11/2010,

Network & Systems- Manager

TMC (Tirumala Music Center) Pvt. Ltd; - Hyderabad, India

01/2004 - 11/2008,



EDUCATION

- **Bachelor of Engineering (Electrical & Electronics)**
University of Madras
2001,
- **Master of Business Administration (IT)-Systems**
Sikkim Manipal University
2006,
- **Honored Doctor of Philosophy, IT Infrastructure & Management**
Hessen International University
2024



TECHNICAL CERTIFICATIONS

Microsoft

Microsoft Certified Professional

- Implementing, Managing, and Maintaining IP Addressing
- Implementing, Managing, and Maintaining Name Resolution
- Implementing, Managing, and Maintaining Network Security
- Implementing, Managing, and Maintaining Routing and Remote Access Maintaining a Network Infrastructure
- Implementing, Managing, and Maintaining Microsoft Windows Server 2003 Network Infrastructure
- Microsoft ID: 8287474, Certification Number: D256-6514

Cisco Certified Network Associate

IIHT Pvt. Ltd. (Indian Institute of Hardware Technology)

ITIL® Foundation Certificate in IT Service Management

Service Management, The Service Lifecycle, Key Principles, Processes, Functions, Roles, Technology, and Architecture



Oracle SQL Certified Professional

Certified by: Udemy.

CCSA – Centra (FOCUS) ERP Certified

Microsoft

Microsoft Certified Azure Fundamentals, Certification number: H630 - 4055

- Cloud concepts Core
- Azure Services
- Core solutions and management tools on Azure General
- security and network security features Identity,
- governance, privacy, and compliance features
- Azure cost management and Service Level Agreements.

Project Management Professional (PMP)

Certified by Udemy Academy

Digital Marketing Professional

Certified by : Udemy.

Certified in Cybersecurity (CC)

Certified by: ISC2(International Information System Security Certification Consortium, Inc.,) ISC2 ID:3127454

Certified Business Management Professional

Certified by: American Merit Council, Certificate No: 3207042024060006

Microsoft

Microsoft Certified: Azure Solutions Developer Expert certification. Certification number: IAC500-253E73

ISO/IEC 27001:2022

Information Security Management System - IT Infra & Solutions Implementer.

Certified Network Defense Essentials

Certified by: EC - Council, Certificate No: 241291

Microsoft

Microsoft Certified: Azure Solutions Architect Expert certification. Certification number: 16448B-RAB747

Certified Information Technology Officer

Certified by: American Merit Council, Certificate No: 3207042024060002



BHARAT BHUSHAN NATIONAL AWARD, Social Service

International Human Rights Ambassadors Organization.

RISING STAR TECH EXPERT AWARD, IT Tech Expert

Heights of Success Magazine.

RABINDRA RATNA PURASKAR AWARD, Social Service

Veyil Foundation.

NATIONAL HUMANITY & PEACE AWARD, Social Service

Sahara Book of Star Record.

WAC (World Amazing Champion) SOCIAL HERO AWARD, Social Service

WAC Book of Records.

Dr. APJ ABDUL KALAM AWARD, Social Service

Bharatiya Ratna Samman Awards Organization.



PERSONAL DOSSIER

Date of Birth: 10th March 1980

Gender: Male

Marital Status: Married

Passport No: J8970479

Native Location: Tirupati, Andhra Pradesh, India



LANGUAGES

English



Hindi



Tamil



Telugu

